

Day Service Lunch Support Volunteer



Department: Support Reference: Lunch Support

Our Organisation

Ferring Country Centre is a charity providing support to people with learning disabilities. Having started in 1986 with 12 beneficiaries we have expanded over the years and now provide services to around 130 beneficiaries each week.

Our organisational mission is:

“To create positive futures for our beneficiaries and to enable them to play a valued role in society.”

In addition to our Day Service our Garden Centre, Ranger’s Café, Gift Shop, Dales Farm, and Riding School are open to the general public, seven days per week. This allows everyone to share our beautiful site and excellent facilities and allow those we support the opportunity to develop social and customer service skills in a safe and supported environment

Line Management

Learning, Development and Volunteering Manager and Day Opportunities Manager.

Purpose of Role

We are looking for weekday volunteers over the age of 18, to help us during our Day Service Customer’s lunch breaks.

This involves helping the staff team with the preparation for lunchtime, and most of all interacting and supporting our customers to ensure they have everything they need during their well-deserved break.

Key Responsibilities

- Helping to prepare simple snacks and drinks
- Assisting staff with cleaning procedures
- Giving out lunches and making tea/coffee
- Supporting Day service Customers during lunchtime

Key Information

Hours: Minimum 3 hours per week.
Shifts: Monday, Tuesday, Wednesday, Thursday and/or Fridays 11:00am-2:00pm
DBS: Subject to an enhanced DBS check

Contact Information

☎ Telephone: 01903 245078
✉ Email: volunteers@ferringcountrycentre.org

A Charity Supporting People with Learning Disabilities

Day Service Lunch Support Volunteer

Department: Support Reference: Lunch Support



Person Specification

Qualifications	Essential	Desirable
Relevant qualification		Y
Good general level of education, including basic reading and writing skills	Y	
Commitment to undertake further training as required	Y	

Experience	Essential	Desirable
Experience of working with people with learning disabilities		Y

Knowledge and Skills	Essential	Desirable
Excellent time management	Y	
Adaptability	Y	

Personal Attributes	Essential	Desirable
Flexible, enthusiastic and committed	Y	
Self-motivated and resourceful	Y	
Respectful and understanding of diversity	Y	
Calm and resilient	Y	