

Support Worker



Department: Support

Our Organisation

Ferring Country Centre is a charity providing support to people with learning disabilities. Having started in 1986 with 12 beneficiaries we have expanded over the years and now provide services to around 130 beneficiaries each week.

Our organisational mission is:

“To support people with learning disabilities to grow their independence, connect with others and create a good life.”

In addition to our Day Service our Garden Centre, Ranger’s Café, Gift Shop, Dales Farm, and Riding School are open to the general public, seven days per week. This allows everyone to share our beautiful site and excellent facilities and allow those we support the opportunity to develop social and customer service skills in a safe and supported environment.

Line Management

Day Opportunities Manager.

Purpose of Role

The Support Worker directly delivers support to the people we support, enabling them to access our facilities and activities in a safe, positive and person-centred way.

Working across our site, the post holder will be supporting people with learning disabilities in a range of settings including our stables, farm, kitchen, café, garden centre and classrooms. Additionally, they will also support our customers to access and engage with the broader community in a range of offsite activities.

Working alongside the department teams across the site, the role of Support Worker is to enable our customers to undertake a range of tasks and activities in safe and supported environment.

The post holder as a member of the Support team will represent the organisational values and model good practice at all times.

Key Responsibilities

- To ensure that the people we support remain at the centre of everything that we do.
- Enable our customers to carry out all the activities involved in their day at Ferring Country Centre (FCC) in a safe, stimulating and engaging way.
- Work with customers towards agreed outcomes, both social and practical, to facilitate the maintenance and development of individual skills, competencies and interests.
- To understand your sphere of responsibility, acting autonomously when appropriate and seeking leadership guidance when needed.
- To enable your group to undertake tasks and activities, ensuring they get the most out of their time at FCC.
- To deliver direct support to those we support as part of the daily rota.
- Provide personal care in a dignified and sensitive manner if required.
- To work safely, understanding your role and responsibility in regard to Health and Safety.
- Accurately complete and maintain records, using the Support Me support planning system and internal processes (such as incident reporting).
- To understand your responsibilities in relation to safeguarding both yourself and those you support.
- Any other duties reasonably required by the organisation.

Key Information

Hours: 30 hours per week
Shifts: Monday to Friday 09:00am-15:30pm
Salary: Band 2 £12.17 per hour
Contract: Permanent, subject to 6-month probation
DBS: Subject to an enhanced DBS check

Contact Information

☎ Telephone: 01903 245078
✉ Email: Jackie.simpson-lee@ferringcountrycentre.org
🌐 Website: www.ferringcountrycentre.org

A Charity Supporting People with Learning Disabilities

Patron | Georgina, Duchess of Norfolk
Tel : 01903 245078 | Website www.ferringcountrycentre.org
Registered charity no. 297286
Company limited by guarantee in England no. 02086358



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Person Specification

Qualifications	Essential	Desirable
Relevant qualification such as certificate in Health and Social Care (Level 1, 2 or 3)		Y
Good general level of education, including basic reading and writing skills	Y	
Commitment to undertake further training as required	Y	
Holds full valid UK driving licence		Y

Experience	Essential	Desirable
Experience of working with people in a social care setting		Y
Experience of working with people with learning disabilities		Y
Experience of working independently in a role		Y

Knowledge and Skills	Essential	Desirable
Interpersonal, written and verbal communication	Y	
Basic level IT skills (Microsoft Office)		Y
Time management	Y	
Ability to build effective working relationships	Y	

Personal Attributes	Essential	Desirable
Flexible, enthusiastic and committed	Y	
Self-motivated and resourceful	Y	
Respectful and understanding of diversity	Y	
Calm and resilient	Y	

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