



Café Assistant Volunteer

Department: Visitor Centre Reference: Café assistant

Our Organisation

Ferring Country Centre is a charity providing support to people with learning disabilities. Having started in 1986 with 12 beneficiaries we have expanded over the years and now provide services to around 130 beneficiaries each week.

Our organisational mission is:

"To support people with learning disabilities to grow their independence, connect with others and create a good life."

In addition to our Day Service our Garden Centre, Ranger's Café, Gift Shop, Dales Farm, and Riding School are open to the general public, seven days per week. This allows everyone to share our beautiful site and excellent facilities and allow those we support the opportunity to develop social and customer service skills in a safe and supported environment.

Line Management

Learning, development and volunteer manager and Visitor centre manager.

Purpose of Role

To assist the café team with general café duties during the busy periods.

Key Responsibilities

- Assist the café team in delivering an efficient service to customers.
- Washing up
- Cleaning tables.
- Serving customers food and drink.
- Answering queries from customers.
- General café duties.

Key Information

Hours: 4 hours per week
Shifts: 10:00am-14:00pm
DBS: Subject to an enhanced DBS

Contact Information

☎ Telephone: 01903 245078
✉ Email: volunteers@ferringcountrycentre.org

A Charity Supporting People with Learning Disabilities



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Person Specification

Qualifications	Essential	Desirable
Relevant qualification		Y
Good general level of education, including basic reading and writing skills	Y	
Commitment to undertake further training as required	Y	

Experience	Essential	Desirable
Experience of working with people with learning disabilities		Y
Previous hospitality experience		Y
Experience of working in a fast paced environment		Y

Knowledge and Skills	Essential	Desirable
Excellent time management	Y	
Adaptability	Y	

Personal Attributes	Essential	Desirable
Flexible, enthusiastic and committed	Y	
Self-motivated and resourceful	Y	
Respectful and understanding of diversity	Y	
Calm and resilient	Y	