



# Santa Volunteer

Department: Community & Engagement Reference: Santa2026

## Our Organisation

Ferring Country Centre is a charity providing support to people with learning disabilities. Having started in 1986 with 12 beneficiaries we have expanded over the years and now provide services to around 130 beneficiaries each week.

Our organisational mission is:

*“To support people with learning disabilities to grow their independence, connect with others and create a good life.”*

In addition to our Day Service our Garden Centre, Ranger’s Café, Gift Shop, Dales Farm, and Riding School are open to the general public, seven days per week. This allows everyone to share our beautiful site and excellent facilities and allow those we support the opportunity to develop social and customer service skills in a safe and supported environment.

## Line Management

Community and Engagement Manager.

## Purpose of Role

To help create a magical, welcoming and memorable Christmas experience for children (including people with learning disabilities ) and families visiting our Santa’s grotto, with the assistance of an elf.

All training and costume will be provided.

## Key Responsibilities

- Welcome children and families to the grotto in a friendly and enthusiastic manner.
- Stay in character as Santa throughout each session.
- Chat with children about Christmas, their interests and achievement during the year.
- Present gifts and a sticker to children (provided by Ferring Country Centre).
- Work closely with fellow volunteers and staff to keep visits running smoothly and on schedule.
- Represent the charity (and Santa!) positively and professionally at all times.
- Follow all safeguarding, health and safety and event procedures.
- Support children who may feel shy, nervous or overwhelmed ensuring they feel comfortable and included.
- Willing to be photographed with children and/or families

## Key Information

Hours: Flexible – depending on availability  
Shifts: Flexible - December only  
DBS: Subject to an enhanced DBS

## Contact Information

☎ Telephone: 01903 245078  
✉ Email: [volunteers@ferringcountrycentre.org](mailto:volunteers@ferringcountrycentre.org)

**A Charity Supporting People with Learning Disabilities**



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## Person Specification -

Qualifications	Essential	Desirable
Ability to deliver a heartfelt 'Ho! Ho! Ho!' on demand!	Y	
Experience in elf management!		Y

Experience	Essential	Desirable
Experience of working with people with learning disabilities		Y
Experience of engaging positively with children and families	Y	

Knowledge and Skills	Essential	Desirable
Excellent time management	Y	
Adaptability	Y	

Personal Attributes	Essential	Desirable
Friendly, warm and approachable	Y	
Enjoy interacting with children and families	Y	
Comfortable performing in character	Y	
Patient, flexible and able to adapt to different visitors' needs	Y	
Commitment to creating an inclusive and welcoming environment for everyone	y	