



Day Service Café Support Volunteer

Department: Support Reference: Day service support volunteer

Our Organisation

Ferring Country Centre is a charity providing support to people with learning disabilities. Having started in 1986 with 12 beneficiaries we have expanded over the years and now provide services to around 130 beneficiaries each week.

Our organisational mission is:

"To support people with learning disabilities to grow their independence, connect with others and create a good life."

In addition to our Day Service our Garden Centre, Ranger's Café, Gift Shop, Dales Farm, and Riding School are open to the general public, seven days per week. This allows everyone to share our beautiful site and excellent facilities and allow those we support the opportunity to develop social and customer service skills in a safe and supported environment

Line Management

Day Opportunities Manager.

Purpose of Role

We are looking for weekday volunteers over the age of 18, to help us with supporting our Day Service Customers whilst they undertake activities in our Café

This is an exciting opportunity to work within the Ferring Country Centre Support Team to enable adults with learning disabilities to achieve their full potential.

Working alongside our permanent staff members, you will assist adults with learning disabilities to develop confidence, independence, and practical work skills in a supportive café environment. No previous experience is required, just a positive attitude and a willingness to support others.

Key Responsibilities

- Work alongside permanent staff members to support Day Service Customers in a range of activities within the café
- Ensure that support is provided in a person centred and strengths based manner enabling those who we support to achieve positive outcomes
- Work in conjunction with our Outcomes Manager to ensure that individual outcomes are set and met
- Encourage Day Service Customers to develop confidence, independence, and practical work skills.
- Help maintain a safe, welcoming, and inclusive café environment.



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Key Information

Hours: Min 4 hours per week
Shifts: Monday, Tuesday, Wednesday,
Thursday and/or Friday
Hours to be discussed
DBS: Subject to an enhanced DBS
check

Contact Information

☎ Telephone: 01903 245078
✉ Email: volunteers@ferringcountrycentre.org

Person Specification

Qualifications	Essential	Desirable
Relevant qualification		Y
Good general level of education, including basic reading and writing skills	Y	
Commitment to undertake further training as required	Y	

Experience	Essential	Desirable
Experience of working with people with learning disabilities		Y

Knowledge and Skills	Essential	Desirable
Excellent time management	Y	
Adaptability	Y	

Personal Attributes	Essential	Desirable
Flexible, enthusiastic and committed	Y	
Self-motivated and resourceful	Y	
Respectful and understanding of diversity	Y	
Calm and resilient	Y	